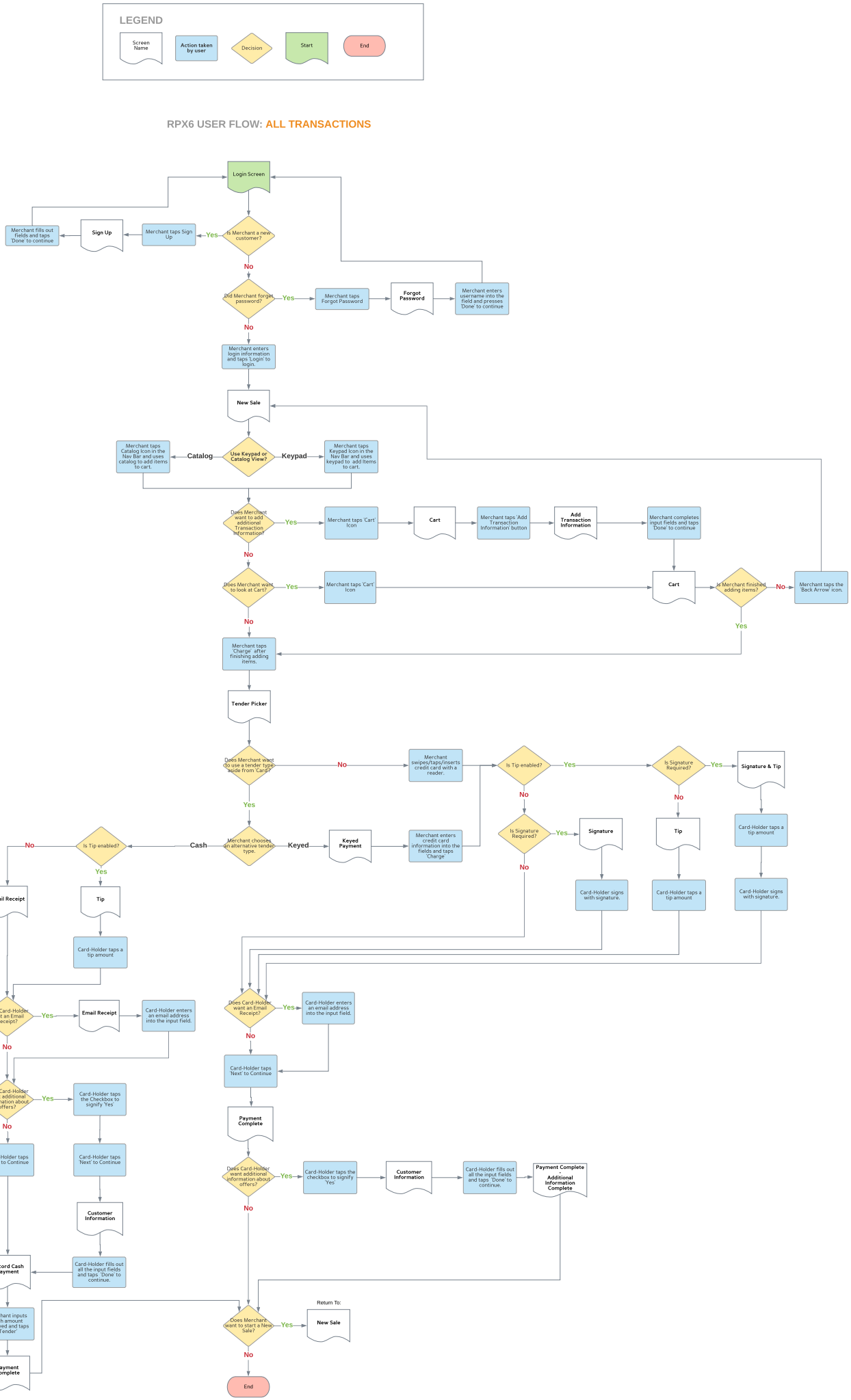
LEGEND
Screen Name
Action taken by user
Decision
Start
End
RPX6 USER FLOW: ALL TRANSACTIONS
Login Screen
Is Merchant a new customer?
Yes
Merchant taps Sign Up
Sign Up
Merchant fills out fields and taps 'Done' to continue
No
Did Merchant forget password?
Yes
Merchant taps Forgot Password
Forgot Password
Merchant enters username into the field and presses 'Done' to continue
No
Merchant enters login information and taps 'Login' to login.
New Sale
Use Keypad or Catalog View?
Catalog
Merchant taps Catalog Icon in the Nav Bar and uses catalog to add items to cart.
Keypad
Merchant taps Keypad Icon in the Nav Bar and uses keypad to add items to cart.
Does Merchant want to add additional Transaction Information?
Yes
Merchant taps 'Cart' Icon
Cart
Merchant taps 'Add Transaction Information' button
Add Transaction Information
Merchant completes input fields and taps 'Done' to continue
No
Does Merchant want to look at Cart?
Yes
Merchant taps 'Cart' Icon
Cart
Is Merchant finished adding items?
No
Merchant taps the 'Back Arrow' icon.
Yes
No
Merchant taps 'Charge' after finishing adding items.
Tender Picker
Does Merchant want to use a tender type aside from 'Cash'?
No
Merchant swipes/taps/inserts credit card with a reader.
Is Tip enabled?
Yes
Is Signature Required?
Yes
Signature & Tip
Card-Holder taps a tip amount
Card-Holder signs with signature.
No
Tip
Card-Holder taps a tip amount
No
Is Signature Required?
Yes
Signature
Card-Holder signs with signature.
No
Yes
Merchant chooses an alternative tender type.
Cash
Is Tip enabled?
No
Email Receipt
Yes
Tip
Card-Holder taps a tip amount
Keyed
Keyed Payment
Merchant enters credit card information into the fields and taps 'Charge'
Does Card-Holder want an Email Receipt?
Yes
Email Receipt
Card-Holder enters an email address into the input field.
No
Does Card-Holder want additional information about offers?
Yes
Card-Holder taps the Checkbox to signify 'Yes'
Card-Holder taps 'Next' to Continue
No
Card-Holder taps 'Next' to Continue
Customer Information
Card-Holder fills out all the input fields and taps 'Done' to continue.
Record Cash Payment
Merchant inputs cash amount received and taps 'Tender'
Payment Complete
Does Card-Holder want an Email Receipt?
Yes
Card-Holder enters an email address into the input field.
No
Card-Holder taps 'Next' to Continue
Payment Complete
Does Card-Holder want additional information about offers?
Yes
Card-Holder taps the checkbox to signify 'Yes'
Customer Information
Card-Holder fills out all the input fields and taps 'Done' to continue.
Payment Complete - Additional Information Complete
No
Does Merchant want to start a New Sale?
Yes
Return To:
New Sale
No
End